



Peter Feeney
Innovative Systems
11 O'Neill Way
Warranwood 3134

12-Jun-03

Dear Peter,

Peter,

Just taking the time to express my thanks to you for fixing our on going home office computer systems problems. Our computer has gone from being an inefficient one with constant glitches to a modern networked system.

When I consider how long I put up with intermittent problems that I thought was a normal part of computer life – I now smile at my ignorance.

Thank you for your friendly assistance and your wise counsel. There seems to be a lot of computer advice around, but not all that much that helps.

Your depth of knowledge, experience and patience has proven to be a great assistance for solving our computer systems problems.

Yours Sincerely,

Katie and Phil Harris
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